

**Anna Kucheryavikh**

6530 Annie Oakley Drive #122  
Henderson Nevada 89014  
anayah.dj@gmail.com  
848-858-9190  
March 12 2025

**Honorable Judge John T. Dorsey**  
United States Bankruptcy Court  
District of Delaware  
824 N. Market Street, 3rd Floor  
Wilmington, DE 19801

**RE: URGENT REQUEST FOR JUDICIAL INTERVENTION – Case No. 22-11068 (JTD), Claim No. 686**

**Dear Judge Dorsey,**

I am writing to formally request the Court's intervention regarding the improper handling of my **approved claim (Claim No. 686)** in the **FTX Trading Ltd. bankruptcy case (Case No. 22-11068 (JTD))**. Despite completing all required steps, my claim remains **wrongfully marked as "Disputed,"** preventing me from receiving the distribution I am legally entitled to under the confirmed **Second Amended Joint Chapter 11 Plan**.

## **BACKGROUND OF CLAIM & COMPLIANCE**

1. **Filed Claim:** I submitted a valid **Proof of Claim (#686)**, which was acknowledged and scheduled under the FTX Bar Date Order.
2. **Completed Requirements:**
  - **KYC Verification (Approved)**
  - **Tax Documentation (Completed)**
  - **Distributor Selection (Kraken Chosen)**
3. **No Objections Filed:** My claim was reassigned from **FTX Trading Ltd. → West Realm Shires Services Inc.**, a change I accepted. No objections were filed against my claim.
4. **Wrongful Disputed Status:** Despite my full compliance, my claim remains **"Disputed"** without justification, obstructing Step 9 (Distribution).
5. **Lack of Response:** I have repeatedly contacted **FTX Support & Kroll**, requesting clarification on my disputed status. Responses have been **generic, avoidant, and fail to provide a resolution**.

## **LEGAL VIOLATIONS & OBSTRUCTION**

1. **Violation of Bankruptcy Code § 1123(a)(4) – Equal Treatment of Creditors**

RECEIVED  
2025 MAR 27 AM 10:48  
CLERK  
U.S. BANKRUPTCY COURT  
DISTRICT OF DELAWARE

03/25/25



- The confirmed **FTX Reorganization Plan** requires that similarly situated creditors receive equal treatment.
- **By wrongfully disputing my claim, FTX/Kroll is treating me unfairly compared to other creditors.**

## 2. Obstruction of an Allowed Claim – 11 U.S.C. § 362(k) (Automatic Stay Violations)

- **FTX/Kroll's failure to process my claim constitutes willful obstruction, preventing rightful distributions.**
- **Obstruction of court-approved distributions** may result in legal penalties.

## 3. Breach of FTX Terms of Service

- **Section 8.2.6(B): "FTX does not own or control customer funds."**
- **Section 8.2.6(C): "Users have the right to withdraw funds at any time."**
- **FTX/Kroll's refusal to process my claim contradicts their own legally binding terms.**

## REQUESTED RELIEF

1. **Immediate Court Order** directing FTX/Kroll to remove the wrongful "Disputed" status on my claim.
2. **Confirmation in writing** that my claim is reconciled and eligible for distribution.
3. **Expedited hearing** if FTX/Kroll continues to delay my rightful distribution.
4. **Sanctions against FTX/Kroll** for administrative obstruction, including compensatory damages for unnecessary delays.

## CONCLUSION

I respectfully request the Court's **immediate intervention** to ensure FTX/Kroll **complies with the approved Reorganization Plan** and does not unlawfully withhold my funds.

Thank you for your time and consideration.

Sincerely,

**Anna Kucheryavykh**

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Henderson Nevada 89014

anayah.dj@gmail.com  
848-858-9190  
March 21 2025

03/25/25  
AM



**March 3, 2025**

Subject: Formal Complaint Regarding Denied Access to FTX Account & Claim – Case No. 22-11068 (JTD), Claim No. 686

**Clerk of Court**

U.S. Bankruptcy Court for the District of Delaware  
824 Market Street, 3rd Floor  
Wilmington, DE 19801  
USA

**Dear Clerk of the Court,**

I am submitting this formal complaint regarding my **FTX customer claim (Claim No. 686) under Bankruptcy Case No. 22-11068 (JTD)**. Despite multiple attempts to resolve this issue with **FTX Support and Kroll Restructuring Administration**, I have been denied access to my FTX account due to **technical and administrative failures** that prevent me from verifying my claim status and participating in the **approved distribution process**.


**Case Background:**

1. **I properly submitted my Proof of Claim, which Kroll confirmed as received** (see attached confirmation).
2. **My KYC verification was completed and approved in 2023**, as shown in the attached screenshot from my FTX account.
3. **Due to a change in my registered phone number, I am unable to receive SMS codes required for account access.**
4. **FTX has refused to update my phone number or provide an alternative verification method**, such as email verification or live identity verification.
5. **As a result, I am completely locked out of my FTX account and unable to verify my claim or select a distribution method.**
6. **When reviewing the FTX Claims Information page, my claim no longer appears listed, despite previous confirmation.**

This **lack of access directly prevents me from claiming my rightful distribution**, as approved by the court in the FTX reorganization plan.

**Requested Relief:**

Given the **urgent nature of this issue and the financial harm being caused**, I respectfully request that the **Bankruptcy Court require FTX and Kroll to immediately resolve my verification issue** through the following actions:

03/25/25  


1. **Provide an alternative identity verification method** (such as live video KYC verification or manual identity review).
2. **Confirm the validity of my claim and ensure it is included in the distribution process.**
3. **Explain why my claim no longer appears on the public claims page.**
4. **Issue a directive to Kroll and FTX to resolve my KYC issue without further delay.**

This issue is **severely impacting my financial rights** and creating an unnecessary burden that contradicts the fair and equitable treatment of creditors as outlined in the **FTX Chapter 11 reorganization plan**.

#### **Attached Supporting Documents:**

- Screenshot from FTX platform confirming my **KYC was previously approved (2023)**.
- **Official Proof of Claim confirmation from Kroll.**
- **Bank receipts documenting my deposit transactions to FTX.**
- **Copy of my Passport & Secondary ID.**
- **Emails from FTX support refusing to assist.**

#### **Conclusion & Request for Immediate Action:**


I kindly request an **expedited review** of this matter and a court intervention if necessary to ensure my rightful claim is processed without further obstruction. Please confirm **receipt of this complaint** and advise on the next steps for resolution.

**Best regards,**

Anna Kucheryavykh

Email: anayah.dj@gmail.com

Phone: +1 (848) 858-9190

03/25/25  




Editor Data Details - Claim # 686

Page 1 of 21

**Debtor Name**  
FTX Trading Ltd.  
**Date Filed**  
01/31/2023

**Claim Number**  
686  
**Schedule Number**  
n/a  
**Confirmation ID**  
n/a

Claim Amounts

Claim Nature	Schedule Amount	C*U*P* Asserted Claim Amount	C*U*F* Current Claim Value	Claim Status
General Unsecured		\$9,000.00	\$9,000.00	Asserted
Secured				
Priority				
Administrative (b)(9) Admin Priority				
Administrative Priority				
Total		\$9,000.00	\$9,000.00	

=Contingent, U=Unliquidated, D=Disputed, F=Foreign

Rejection History



3

# UNITED STATES OF AMERICA

**P**

USA

644824499

Surname / Nom / Apellidos

# KUCHERYAVYKH

Given Names / Prénoms / Nombres

ANNA A

Nationality / Nationalité / Nacionalidad

UNITED STATES OF AMERICA

Date of birth / Date de naissance / Fecha de nacimiento

03 Dec 1981

Place of birth / Lieu de naissance / Lugar de nacimiento

## RUSSIA

Date of issue / Date de délivrance / Fecha de expedición

03 Oct 2019

Date of expiration / Date d'expiration / Fecha de caducidad

02 Oct 2029

Endorsements / Mentions Spéciales / Añotaciones

**SEE PAGE 27**

Sex / Sexe / Sexo

F

**Authority / Autorité / Autoridad**

United States

**Department of State**

# USA

[illegible]



# NEW YORK STATE USA DRIVER LICENSE

*Delivered*  
to Motor Vehicle

ID **993 289 174**

Class **D**

**KUCHERYAVYKH  
ANNA, A**

**301 W 48TH ST APT 19  
NEW YORK, NY 10036**

**DOB 12/03/1981**

**Issued 02/12/2024**

**Expires 12/03/2026**

**E NONE EXCELSIOR**

**R NONE**

**Sex F Height 5'-04" Eyes BLU**

**DEC  
81**



## Distributions Dashboard

STEP 1  
Initiate Account Owner Authentication

STEP 2  
Verify Identity of the Original FTX Account Owner

STEP 3  
KYC

STEP 4  
View Account Balances

STEP 5  
View Your Proof of Claim Status

STEP 6  
Voting

STEP 7  
Distributions - Tax Requirements

STEP 8  
Distributions: Select Provider

STEP 9  
Distribution Amounts - Summary

Initial Distribution - Convenience Class Customers Only

Distribution Method

Est. Distribution Date

Claim Class

Claim Status

Est. Distribution Date

X

Distrib

Your claim status is Disputed

Claim Amount

Post-Petition Interest

Tax Withholding

Total Distribution

Residency (Prior to Tax Withholding)

TBD

Class 7B

Disputed

TBD

TBD

TBD

TBD

TBD



Chrome

File

Edit

View

History

Bookmarks

Profiles

Tab

Window

Help

←

→

🔍

this is what the

FTX Cryptocur

FTX

FTX Cryptocur

FTX Cryptocur

Distributions

FTX Cryptocur

Session Expire

Distributions

Relaunch to update

STEP 1

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STEP 2

Verify Identity of the Original FTX Account Owner

STEP 3

KYC

STEP 4

View Account Balances

STEP 5

View Your Proof of Claim Status

STEP 6

Voting

STEP 7

Distributions - Tax Requirements

STEP 8

Distributions: Select Provider

Portfolio

Total Customer Entitlement Claim

\$8,913.68 USD 1

Balances

Deposits

Withdrawals

Positions

Fills

P2P Transfers

Airdrops

Ref

Time

Coin

Amount

Status

Additional info

8/23/2022

3:54:39 AM

USD

5,000 USD

Complete (ACH bank transfer)

7/5/2022

2:09:54 PM

USD

1,000 USD

Complete (ACH bank transfer)

7/1/2022

11:55:55 PM

USD

1,000 USD

Complete (ACH bank transfer)

6/20/2022

11:13:39 PM

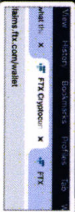
USD

2,000 USD

Complete (ACH bank transfer)

Core Transactions

Transactions will be downloaded for the user's main account or the currently selected subaccount. This







## United States Bankruptcy Court, District of Delaware

COPY

Fill in this information to identify the case (Select only one Debtor per claim form):

Debtor: FTX Trading Ltd.Case Number: No. 22-11068

RECEIVED

JAN 31 2023

KROLL RESTRUCTURING  
ADMINISTRATION

## Modified Official Form 410

Claim No. 686  
Initials QC, MH

## Proof of Claim

04/22

Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense (other than a claim entitled to priority under 11 U.S.C. § 503(b)(9)). Make such a request according to 11 U.S.C. § 503.

Filers must leave out or redact information that is entitled to privacy on this form or on any attached documents. Attach redacted copies of any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. Do not send original documents; they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.

## Part 1: Identify the Claim

1. Who is the current creditor?	<u>Anna Kucheryavykh</u> Name of the current creditor (the person or entity to be paid for this claim) Other names the creditor used with the debtor <u>anayah.dj@gmail.com</u>	
2. Has this claim been acquired from someone else?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. From whom? _____	
3. Where should notices and payments to the creditor be sent?  Federal Rule of Bankruptcy Procedure (FRBP) 2002(g)	Where should notices to the creditor be sent?  <u>Anna Kucheryavykh</u> Name <u>6530 Annie Oakley drive #122</u> Number Street <u>Henderson NV 89014</u> City State ZIP Code	Where should payments to the creditor be sent? (if different)  Name Number Street City State ZIP Code  Contact phone <u>3235351192</u> Contact email <u>anayah.dj@gmail.com</u>
4. Does this claim amend one already filed?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Claim number on court claims registry (if known) _____ Filed on _____ MM / DD / YYYY	
5. Do you know if anyone else has filed a proof of claim for this claim?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Who made the earlier filing? _____	



69014-216847

## Give Information About the Claim as of the Date the Case Was Filed

Do you have any number  
you use to identify the  
debtor?☒ No☐ Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: \_\_\_\_\_

7. How much is the claim?

\$

9000

Does this amount include interest or other charges?

☐ No☐ Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).8. What is the basis of the  
claim?

Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card.

Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c).

Limit disclosing information that is entitled to privacy, such as health care information.

Assets customers deposited, held, received, or acquired on the PTX.com platform are customer property and not property of the Debtor's estate.  
PTA Trading LTD has obligation to support user's withdrawal of digital assets according to its Terms of Service9. Is all or part of the claim  
secured?☒ No☐ Yes. The claim is secured by a lien on property.

## Nature of property:

☐ Real estate. If the claim is secured by the debtor's principal residence, file a *Mortgage Proof of Claim Attachment* (Official Form 410-A) with this *Proof of Claim*.☐ Motor vehicle☐ Other. Describe: \_\_\_\_\_

## Basis for perfection: \_\_\_\_\_

Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.)

Value of property: \$ \_\_\_\_\_

Amount of the claim that is secured: \$ \_\_\_\_\_

Amount of the claim that is unsecured: \$ \_\_\_\_\_ (The sum of the secured and unsecured amounts should match the amount in line 7.)

Amount necessary to cure any default as of the date of the petition: \$ \_\_\_\_\_

Annual Interest Rate (when case was filed) \_\_\_\_\_%

☐ Fixed☐ Variable10. Is this claim based on a  
lease?☒ No☐ Yes. Amount necessary to cure any default as of the date of the petition. \$ \_\_\_\_\_11. Is this claim subject to a  
right of setoff?☒ No☐ Yes. Identify the property: \_\_\_\_\_



Is all or part of the claim entitled to priority under 11 U.S.C. § 507(a)?

A claim may be partly priority and partly nonpriority. For example, in some categories, the law limits the amount entitled to priority.

☒ No

☐ Yes. Check one:

☐ Domestic support obligations (including alimony and child support) under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B).

☐ Up to \$3,350\* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(7).

☐ Wages, salaries, or commissions (up to \$15,150\*) earned within 180 days before the bankruptcy petition is filed or the debtor's business ends, whichever is earlier. 11 U.S.C. § 507(a)(4).

☐ Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8).

☐ Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(5).

☐ Other. Specify subsection of 11 U.S.C. § 507(a)( ) that applies.

Amount entitled to priority

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\* Amounts are subject to adjustment on 4/01/25 and every 3 years after that for cases begun on or after the date of adjustment.

13. Is all or part of the claim entitled to administrative priority pursuant to 11 U.S.C. § 503(b)(9)?

☒ No

☐ Yes. Indicate the amount of your claim arising from the value of any goods received by the Debtor within 20 days before the date of commencement of the above case, in which the goods have been sold to the Debtor in the ordinary course of such Debtor's business. Attach documentation supporting such claim.

\$ \_\_\_\_\_

### Part 3: Sign Below

The person completing this proof of claim must sign and date it. FRBP 9011(b).

If you file this claim electronically, FRBP 5005(a)(2) authorizes courts to establish local rules specifying what a signature is.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Check the appropriate box:

☒ I am the creditor.

☐ I am the creditor's attorney or authorized agent.

☐ I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004.

☐ I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005.

I understand that an authorized signature on this *Proof of Claim* serves as an acknowledgment that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

I have examined the information in this *Proof of Claim* and have a reasonable belief that the information is true and correct.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on date 01/23/2023

MM / DD / YYYY

Anna Kucheryavkh

Signature

Name of the person who is completing and signing this claim:

Name Anna Kucheryavkh

First name

Middle name

Last name

Title \_\_\_\_\_

Company \_\_\_\_\_

Identify the corporate servicer as the company if the authorized agent is a servicer.

Address \_\_\_\_\_

Number

Street

City

State

ZIP Code

Contact phone \_\_\_\_\_

Email \_\_\_\_\_



Dear Judge ,

I am Anna Kucheryavykh, I have registered on website (ftx.com) of FTX Trading Ltd. ("Debtor") as a user according to its Terms of Service

(link: [https://help.ftx.com/hc/enus/article\\_attachments/9719619779348/FTX\\_Terms\\_of\\_Service.pdf](https://help.ftx.com/hc/enus/article_attachments/9719619779348/FTX_Terms_of_Service.pdf)) of Debtor (see attachments please) , my user name and email is anayah.dj@gmail.com

The total value of my account was \$9000 USD

When I tried to log into my account on FTX.US in December'22 to withdraw my money, it redirected me to "Kroll" website instead. Immediately I reported a problem to Kroll on Dec 13 2022 and they sent me an email that they are looking into it making me believe that the case was opened (see attachment 1 please)

FTX.US platform took all my money (\$9000) without my consent. I did not have a chance to invested it or generate any income, my money was just placed on the platform and was taken away from me.

As per terms of FTX Trading Ltd

8.2.6 All Digital Assets are held in your Account on the following basis:

(B) None of the Digital Assets in your Account are the property of, or shall or may be loaned to, FTX Trading; FTX Trading does not

represent or treat Digital Assets in User's Accounts as belonging to FTX Trading.

(C) You control the Digital Assets held in your Account. At any time, subject to outages, downtime, and other applicable policies

(including the Terms), you may withdraw your Digital Assets by sending them to a different blockchain address controlled by you or a

third party.

Providing you my bank statements where I highlighted all dates and amounts I



transferred to FTX Blockfolio account (see attachments 2,3 please)

I transferred to FTXUS Blockfolio platform

06/22/22 \$2000

07/05/22 \$1000

07/06/22 \$1000

08/24/22 \$5000

All the attachments shows that Debtor FTX Trading Ltd shall return \$9000 USD but till now didn't perform its obligation under Terms of Service.

Please help me to receive my money back they was supposed to go towards my mom's retirement.

Thank you for your time

01.23.23

A handwritten signature in black ink, appearing to be 'CA' followed by a long horizontal stroke.



SRF: 67320  
PackID: 624  
ADRID: 11842231

FTX 3265 SRF 67320 PackID: 624 ADRID: 11842231 SVC: Batch 0001  
Kucheryavykh, Anna  
6530 Annie Oakley Drive #122  
Henderson NV 89014

In re: FTX Trading, Ltd., et. al.  
Case No. 22-11068 (JTD)  
United States Bankruptcy Court for the District of Delaware

**KROLL RECEIVED YOUR PROOF OF CLAIM**

This serves as confirmation that the proof of claim form you submitted in connection with the FTX Trading, Ltd. jointly administered chapter 11 bankruptcy cases has been received by Kroll Restructuring Administration LLC ("*Kroll*") on Tuesday, January 31, 2023.

Your claim has been assigned claim number 686.

Please do not discard this letter as you may need to refer to it in the future.

The processing of your claim by Kroll and your receipt of this letter is not an acknowledgement of the validity, nature or amount of your claim.



**March 3, 2025**

Subject: Formal Complaint Regarding Denied Access to FTX Account & Claim – Case No. 22-11068 (JTD), Claim No. 686

**Clerk of Court**

U.S. Bankruptcy Court for the District of Delaware  
824 Market Street, 3rd Floor  
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**Requested Relief:**

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**Best regards,**

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Email: anayah.dj@gmail.com

Phone: +1 (848) 858-9190

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March 12 2025

**Honorable Judge John T. Dorsey**

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Wilmington, DE 19801

**RE: URGENT REQUEST FOR JUDICIAL INTERVENTION – Case No. 22-11068 (JTD), Claim No. 686**

**Dear Judge Dorsey,**

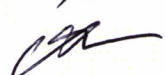
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- The confirmed **FTX Reorganization Plan** requires that similarly situated creditors receive equal treatment.
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Sincerely,

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848-858-9190  
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03/25/25  




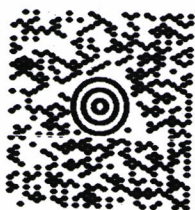
# THE UPS STORE

# Print & Business Services

# Express Envelope

0.3 LBS LTR  
SHP WT: 1  
DATE: 26

**WILMINGTON DE 19801**

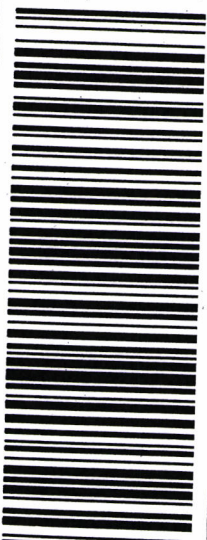


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UPS NEXT DAY AIR

IRACKING #:	1ZWE4 676 01	1929	2051
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**BILLING: P/P**

MM3B0H627UT1X 18H 13.00F Z2P 450 08.1

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